

2008-2009 SES EVALUATION REPORT

DEMOGRAPHIC DATA

PROVIDER NAME: **Sylvan (NW Indiana)**

DISTRICTS SERVED: **Crown Point Sch. Corp., Gary Com. Schools, School City of Hammond, School Town of Highland, Merrillville Com. Sch. Corp., School City of East Chicago, Michigan City Area Schools**

OF STUDENTS SERVED*: **183** (English/Language Arts); **108** (Math)

*DEFINED AS ATTENDING AT LEAST ONE SES SESSION

2008-2009 EVALUATION GRADES (see report below for details)

CUSTOMER SATISFACTION: **B+**

(How satisfied are districts, schools, and parents with the services that the provider offered)?

SERVICE DELIVERY: **A-**

(How well did the provider implement services, and to what extent did the provider implement its program with fidelity to its originally approved application)?

ACADEMIC EFFECTIVENESS: **C+**

(Is the provider increasing the academic achievement of the students it served)?

CUSTOMER SATISFACTION

PARENT REPORT

% of parents reporting: 15%

Overall score: 3.9 out of 4.0

DISTRICT REPORT

% of districts served reporting: 71%

Overall score: 4.0 out of 4.0

PRINCIPAL REPORT

% of principals reporting: 35%

Overall Score: 2.9 out of 4.0

CUSTOMER SATISFACTION GRADE: **B+**

SERVICE DELIVERY

PARENT REPORT

% of parents reporting:	15%
Overall score:	3.8 out of 4.0

DISTRICT REPORT:

% of districts reporting:	71%
Overall score:	100%

PRINCIPAL REPORT:

% of principals reporting:	35%
Overall score:	3.3 out of 4.0

ONSITE MONITORING/COMPLIANCE:	no report completed
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SERVICE DELIVERY GRADE:	A-
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ACADEMIC EFFECTIVENESS

COMPLETION RATE:	77% (English/Language Arts) 79% (Math)
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TYPE OF ASSESSMENT USED BY PROVIDER:	CAT
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% OF STUDENTS SHOWING GAINS ON PROVIDER ASSESSMENT:	83% (English/Language Arts) 91% (Math)
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% OF STUDENTS WHO ATTENDED 80% OR MORE SESSIONS: (Based on # attending 80% / # served who attended at least one session)	81% (English/Language Arts) 79% (Math)
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ISTEP+ DATA (included in academic effectiveness grade):**SES STUDENTS ONLY: ISTEP+ RESULTS**

Category	Sylvan (NW IN) (E/LA)	All SES Students Statewide (E/LA)*	Sylvan (NW IN) (Math)	All SES Students Statewide (Math)*
# of students	35	2869	38	2823
% showing improvement on ISTEP+**	46%	50%	53%	49%

*Includes all students participating in SES who completed 80% of their sessions and have ISTEP+ scores for both years.

**Improvement on ISTEP+ is defined as, for students who did not pass ISTEP+ in Fall 2008, getting closer to the ISTEP+ spring 2009 cut score, and for students passing ISTEP+ in Fall 2008, getting further away from the ISTEP+ spring 2009 cut score.

SES AND NON-SES STUDENTS MATCHED: ISTEP+ RESULTS

ENGLISH/LANGUAGE ARTS				
	# Matched	% Matched	% showing improvement	change in passing %*
SES	30	86%	47%	-13.3%
Not SES			53%	6.6%

MATHEMATICS				
	# Matched	% Matched	% showing improvement	change in passing %*
SES	36	95%	53%	2.8%
Not SES			56%	13.9%

*Change in passing percentage compares the two groups passing percentages from Fall 2008 to Spring 2009

Note that information provided in the ISTEP+ analysis represents descriptive statistics only (averages and percentages).

ACADEMIC EFFECTIVENESS GRADE:

C+

OVERALL GRADE: B-